

advance7 bulletin 33

ADVANCE KNOWLEDGE

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WHITEPAPER - OUTLOOK PERFORMANCE WOES

Stop users screaming about performance issues with Outlook

Overview: Are your Outlook email users complaining about regular errors appearing and performance problems? This whitepaper looks at the most common problems facing Outlook users and some resolutions. We also look at the issues that generate performance or user errors but are actually caused by Exchange server issues and how a support team can begin to resolve such issues.

[To read the full whitepaper click here](#)

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CASE STUDY- REACT: PERFORMANCE DELAY IN WEB APPLICATION

A customer using a service via the Internet was experiencing poor performance.

The service consisted of multiple applications hosted on multiple servers in a front end/back end configuration.

[To read the full case study and others click here](#)

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FACES AT advance7

Darrin Roach: Darrin joined advance7 in April 2007 as a consultant and part of the team delivering the REACT™ service.

Originally starting his career in the electronics industry in 1982, Darrin went on to gain experience in the use of technology in this field, before starting to specialise in IT. By the early nineties he had moved onto networking, and developed his skills in application and networking diagnosis. In 1997 Darrin became a contract IT Consultant continuing for the next ten years, before he accepted a permanent position with advance7 "It was so refreshing to find a company with a common sense approach to problem analysis and resolution that I didn't need to think twice about joining advance7 and being part of an amazing team."



Outside work, Darrin is a keen walker. He has 2 dogs and enjoys taking them for long walks in the surrounding countryside. His other favourite way of relaxing, is having a nice meal out with friends.

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