

advance7 bulletin 35

ADVANCE KNOWLEDGE

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WHITEPAPER - MY EXCHANGE STORE WON'T MOUNT

Top tips to get your Exchange 2000 & 2003 store mounted

Overview: A common issue a helpdesk faces is when an Exchange information store database fails to mount. Taking the correct steps to troubleshoot and resolve store mounting issues should provide rapid restoration of critical services.

This whitepaper is an essential guide for helpdesk staff to understand the common causes of store problems and methods to resolve these issues.

[To read the full whitepaper click here](#)

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PAUL OFFORD SHOWS HIS AGE: OUR VERY OWN MANAGING DIRECTOR CELEBRATES 30 YEARS IN THE I.T. INDUSTRY

Progress in IT doesn't always follow a vertical line, says Paul Offord, who is celebrating 30 years in the industry this month. IT, he maintains, is a cyclical industry like any other. Whilst there have obviously been huge advances in technology over the last three decades, it's easy to forget that some trends come and go.

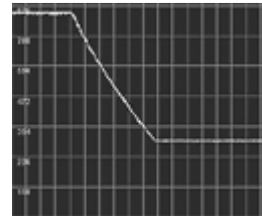
Centralised data storage, for example, is coming back into fashion, which certainly wasn't the case a decade ago. There can be a sense of déjà vu for those who can remember working in the industry in the eighties. Admittedly, seeing coloured characters on a screen was impressively avant-garde back when Paul started out, but he would argue that despite our sophistication in some areas, fashions never really disappear - they're just in hiding.

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FACES AT advance7

Paul Cluskey: Paul joined advance7 in July 2007 as a technical consultant. He has been working in IT for over 15 years.

Having started his career working for a retail company deploying back office systems, he then moved on to manage a 300 user network at the University of London. Paul has also worked for a consultancy based in Newbury where he was placed at several high profile customer sites, including the head office



of the Virgin Group.

As Paul says: "Working at advance7 has really allowed me to step up the pace and professionalism of my work, and advance (excuse the pun) to the next level of my career - it's an amazing place to work"

Outside work, Paul enjoys his training in Wing Chun Kung Fu, achieving his black belt in 2007.

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