

Case Study – Document Management Comparison

Customer

- Global IT Manager, Law Firm.

Challenge

- International Law firm were debating which of 2 products to deploy as their new Document Management System.
- Determine network bandwidth usage per transaction.
- Testing and results required in a very short time period as decision on product had to be made within 28 days.

Methodology

- Advance7's **IMPACT** service was used to provide performance data for the 2 solutions.
- A number of test scripts were written.
- A series of controlled tests were conducted for each product.
- Detailed performance and trace data was collected during each test.

Result

- Data was analysed for each transaction tested to determine resources required.
- Using Advance7's **IMPACT** service, bandwidth demand and response time calculators were provided to the customer.
- A response time issue with one of the products was identified.
- The client was able to make a decision on which product to choose based on the testing and subsequent data analysis.
- The Impact test was completed within the tight times-scales required by the client.

Clarity – commitment – innovation

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